

## House rules Hostel Airport Oberglatt ANSATZ AG

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Mutual consideration and general order are basic prerequisites for all residents of the hostel to feel comfortable. These house rules regulate the corresponding rights and obligations which must be observed by all residents without exception.

### Nighttime peace

- From 22:00 all rooms have to be absolutely quiet. In the multi-bed rooms, if only one guest is requesting to switch the lights off, other guests have to follow his request. Please also keep quiet in the corridors, lounge, kitchen, washroom and stairwell.

### No smoking permitted in any part of the hostel

- Please observe the smoking ban in the guest rooms, lounge, kitchen, toilets, washroom, stairs and corridors. Smoking is strictly forbidden in the whole building!
- If you violate the smoking ban, you will be charged a fee of 25 CHF. Furthermore, we will charge you for the loss of rental for at least three days (80% of the valid room price).

### Damages / Soiling / Loss of keys

- In the event of damage or soiling of the building or inventory, or if you lose your key, the damage incurred must be compensated by the party responsible. The price for lost keys is CHF 100 (deposit). Compensation payments must be made immediately and in cash. Burglary and intentional damage to property will be reported immediately. In the event of violation of one or more of the above arrangements, the landlord is entitled to terminate the contract without notice at any time. However, the guest's obligation to pay for his booked stay still remains.
- Guests are not allowed to use electrical equipment in our house. This applies in particular to electric kettles, immersion heaters, hotplates, irons, heaters, etc.
- Hair dryers and electric razors are excluded from the ban.

### Cleaning / Garbage

- Each guest is responsible for cleaning his room. When returning the room, return it in a clean condition. For a fee of 250 Fr, our cleaning service carries out the final cleaning.
- The regular cleaning of the room, as well as a laundry service can be requested separately and will be also charged separately.
- The waste must be disposed of separately for household waste, paper, glass and tin cans. Paper, glass and tin cans are disposed of directly at public collection points. The household waste must be collected in **chargeable bags** and placed directly on the road at the northern exit **by 10:00 a.m. on Thursdays**. Whoever deposits the chargeable bags in the container provided for this purpose - written with household waste - is obliged to set up the container at the northern exit by 10:00 a.m. each Thursday and return it to the container site in the evening.
- If you use regular waste bags instead, we charge a fee of 25 CHF.

### **Bathroom**

- The bathroom must always be kept clean. Traces of dirt and urine on the floor and on the walls will no longer be tolerated and will be punished with 25 CHF. In case of multiple offences the use can be restricted by the landlord.
- If cleanness does not improve, we reserve the right to impose sanctions on all guests and / or exclude guests from the use. We cannot judge who is responsible for the dirt, but all guests are responsible for leaving the bathroom in a decent condition every time, since all live in the same house.
- **Lavabo, shower & WC must be cleaned by all guests on their own.** We have no cleaning service, e.g. the toilet paper must also be brought along. Our caretaker is only here to check the bathrooms once a week.
- Used utensils, sponge bags etc. must be taken back into the rooms. No waste may be deposited in the bathroom. For that case you have trash bags in your rooms. The next user will surely be thankful.

### **Ventilation**

- Ensure adequate ventilation even in the cold season. This is carried out by means of so-called air vents. To do this, at least two opposite windows are opened to create a strong draught. In closed rooms, the doors and windows of the adjacent rooms must be opened. The ventilation process only takes between two and five minutes and should be carried out two or three times a day. The windows are then completely closed.
- The windows may only be tilted during summer and on high outside-temperatures. If the windows remain open for a longer period of time during the cold season, an additional energy fee must be paid.

### **Escape routes / Emergency exits**

- If the staircase is inaccessible in the event of fire, please remain in the room and close the door (but do not lock it) and make yourself noticed by the open window.

### **Valuable objects**

- The landlord expressly accepts no liability for the loss of valuables (in particular jewellery and cash). The custody of the cloakroom, technical equipment and likewise is also the exclusive responsibility of the guest. We would like to point out that we cannot accept any liability for luggage and valuables.

### **Termination by the landlord**

- The landlord is entitled to terminate contracts (even after moving into the room(s)) with immediate effect and to expel the guest(s) of the house in exercise of his/her domiciliary rights if the guest(s) are a threat of the security of the hostel, reputation of the house may be damaged, if they are suspected of committing criminal offences or harass, repeatedly disturb or endanger other guests, residents, passers-by or neighbours.
- In particular repeated offences of the guest / the guest against regulations from these house rules, as well as the damage, contamination or theft of property of the guesthouse entitle to the immediate notice by the landlord. This also applies if the guest uses the room or other rooms of the guesthouse for another purpose than agreed. In these cases the guest is obliged to pay compensation. The transfer or abandonment of rooms of the house to third parties by our guests is prohibited. No strangers are allowed in the guest rooms.

**Guest house of the Epoca Restaurant**

- The restaurant must not be disturbed.
- Windows to the garden terrace must be closed when restaurant guests are in the garden

**Departure**

- We ask our guests to clear the room on the day of departure by **10.30 a.m.** at the latest. In case of late departure, the room will be recalculated for another night.

**Miscellaneous**

- It is not allowed to cook in your bedrooms.
- House and courtyard entrances, staircases and corridors must always be kept clear as escape routes.
- For this reason, it is forbidden to park objects in the stairwell.
- Failures of electricity, water, internet, heating etc. will be repaired as soon as possible and do not entitle to a rent reduction.
- Thank you very much for your attention and the observance of these house rules. If you have any further questions about your stay, please do not hesitate to contact us. We wish you a pleasant stay in our house.

**Important telephone numbers**

Police emergency call	117
Fire brigade	118
Ambulance	144
Municipality of Oberglatt	044 852 37 00 (during office hours)
Administration	056 265 00 58 (during office hours)
Restaurant Epoca	044 885 01 01
Self-service launderette	
Winterthurerstrasse 62, 8006 Zurich	076 305 11 11
Railway station taxi	044 850 50 50

I have read the house rules and agree with them:

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Place, Date

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Signature hostel guest